

HAC ENC privacy policy

Hrvatske Autoceste d.o.o. enabled their users of ENC devices to use the free application HAC ENC as a computer program that enables topping up of the ENC subscription account via the web portal *prodaja.hac.hr* and mobile applications available on Android and iOS.

In this Privacy Policy we provide you with information on the processing of personal data when using the application.

If you choose to use the application, you agree to the collection and use of data in accordance with these rules. The personal information we collect is necessary to provide a subscription account top-up service. We will not use or share them with others except as described in this Privacy Policy.

* Data collection and use *

For a better experience, while using the app, we may ask you to provide us with certain personally identifiable information. We will use the information we request in accordance with this Privacy Policy.

The application uses the services of third parties that may collect data used for your identification.

Links to the privacy policies of third party service providers used by the application:

- [Google Play Services] (<https://www.google.com/policies/privacy/>)
- [Google Analytics for Firebase] (<https://firebase.google.com/policies/analytics>)

Log Data

We would like to inform you that in the event of an error in the use of the application, we collect data and information (via third-party products) on your phone under the name Log Data. This Data Log may contain information such as your device's Internet Protocol ("IP") address, device name, operating system version, application configuration during use, time and date of use, and other statistics.

Cookies

Cookies are files with a small amount of data that are typically used as anonymous unique identifiers. They are sent to your browser from the websites you visit and stored in the device's internal memory.

The web portal prodaja.hac.hr uses technical cookies that are necessary for its functioning and therefore cannot be excluded in our systems, as well as functional cookies - the so-called "user input" cookies used to select the language in which the content of the application will be displayed.

You can set your internet browser to block these cookies or send an alert about them, but in that case you will not be able to use the web portal prodaja.hac.hr.

The HAC ENC mobile app does not use cookies.



For the purpose of providing application services, we may engage other legal entities or individuals to provide individual services on our behalf or to assist us in analyzing the use of the application. However, it is their obligation not to disclose or use the data for any other purpose.

Security

We value your trust in providing your personal information and therefore strive to use commercially acceptable means to protect it. At the same time, we point out that no method of transmission via the Internet or method of electronic storage is 100% secure and reliable and we cannot guarantee its absolute security.

Links to other sites

The application may contain links to other websites. If you click on a third-party link, they will redirect you to that page. Please note that we do not manage external websites. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party website or service.

Children's online privacy protection

The application is not intended for anyone under the age of 16. We do not knowingly collect information that reveals the identity of children under 16 years of age. In the event that we discover that a child under the age of 16 has provided us with personal information, we will immediately delete it from our servers. If you are a parent or guardian and are aware that your child has provided us with personal information, please contact us so that we can take the necessary action.

Privacy Policy Changes

We may update our Privacy Policy from time to time. We therefore advise you to review this page from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

This Privacy Policy was updated on February 15, 2021.

Contact us

If you have any questions or suggestions regarding our Privacy Policy, feel free to contact us at info-naplata@hac.hr.

Hrvatske Autoceste d.o.o.