

Motorway driving
safety tips

**Drive responsibly,
arrive safely!**



We wish you a safe and comfortable journey



AUTOCESTA RIJEKA-ZAGREB d.d.
DRUŠTVO ZA GRAĐENJE I GOSPODARENJE AUTOCESTOM



Motorways are the safest roads. Considering the number of vehicles, there is the lowest level of risk on motorways and lesser traffic accidents, but when they do happen, they usually have very severe consequences. Motorway driving is not merely about the well designed and built road. The human factor is very significant and special attention needs to be paid to planning the journey, adjusting the speed in different circumstances, the effective observation of the situation around the vehicle, traffic signs, markings and warning signs on the road.

- Pay special attention when approaching junctions (exits and entrances) where traffic flow enters the motorway and in tunnels.
- Constantly assess the situation around you.
- Foresee potential danger.
- Show high level of responsibility in your behaviour and driving.

Speed – adjust your driving speed to speed limits, existing visibility conditions and traffic density and volume.

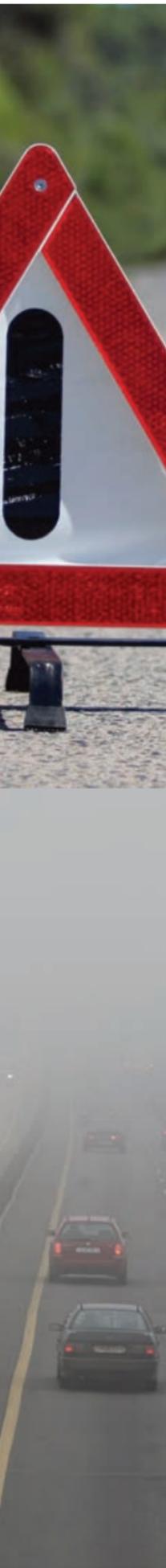
Toll is paid at toll plazas either in cash, by cards displayed at the point of sale as acceptable, or with prepayment products or ETC (ENC).

Drive in the **right** traffic lane except when you need to overtake.

ETC (or **ENC** in Croatian) lane – vehicle enters the lane marked for the electronic toll collection ETC (ENC) with the minimum driving speed (not greater than 40 km/h), approaches the automatic barrier at the entrance and stops shortly (ETC works in stop and go mode). The automatic barrier must be in the closed position. The indicator on the traffic light displays red light, and the user's display shows the message "tražim ENC uređaj" (detecting ETC device). The antenna reads the on board unit and the arm of the automatic barrier goes up so the vehicle may enter the motorway. Simultaneously, the user's display shows the message about the balance of the user's account and reads "sretan put" ("have a safe trip").

On **HR2 radio frequency** listen to the traffic services.





Look at the vehicle in front and keep a safe distance.

Emergency corridor – in the event of an accident, ensure a free corridor to emergency service, firefighters and the police. This corridor allows such vehicles to reach the site of accident faster and safer and to provide assistance as soon as possible.

Info displays – read messages on info displays about the traffic restrictions on some motorway sections as well as other messages.

Strong winds - when the wind force exceeds the limits beyond which there is risk for safe traffic flow of overall traffic or for a particular vehicle category, some sections on A1 motorway are temporarily closed.

Vehicle breakdown – If it is not possible to stop at a parking lot near the motorway, stop in an emergency lane (or in a lay-by) and switch on hazard lights. Put on a reflective vest and place a safety triangle indicating a stopped vehicle at a prescribed distance (the recommended distance on the motorway is 100 metres).

Call **112** (Single Operational Communication Centre of National Protection and Rescue Directorate – DUZ and Rescue Directorate) for technical assistance on the road (24/7).

The left traffic lane is reserved for passing and faster moving traffic.

In the event of **fog** – switch on low-beam headlight and fog lights. Observe the speed limit and do not overtake. Slow down in thick fog.

Accident on motorway - switch on hazard lights and with extra care pull over into the emergency lane, at a safe distance. Turn off the engine, and keep calm.

Put on a safety reflective vest and ensure the place of accident with a safety triangle, if you haven't done that already.

Immediately notify the police directly on number 192 or DUZS (National Protection and Rescue Directorate) on number 112, or use an emergency phone on the side of the motorway (SOS).

Temporary traffic regulation on motorway – slow down and observe the speed limits and signs in the area of roadworks and make sure to switch lanes according to the displayed signs.



Roadworks – motorway is a "living organism"; routine maintenance is necessary owing to the traffic loads. All roadworks on motorways are performed for safety reasons, however most of them cannot be performed without affecting the traffic flow. Roadworks are carried out for your safety.

Vehicle moving in the **opposite direction** (wrong way driving) - If you get information about a vehicle moving in the opposite direction on the motorway section you are on, reduce the driving speed to 40 km/h, and with increased caution, continue driving in the right traffic lane without overtaking, while having the hazard lights on. Stop your vehicle at the nearest service area and wait for notification about the end of danger.

If you are the one to notice a vehicle moving the wrong way on the motorway, make sure to notify the police on number **192** or **DUZS** on **112**. You may also call the HAC info line + **3851 65 04 899**.



Driving in **tunnel** - Switch on low-beam headlights and remove your sunglasses before entering a tunnel. Observe the traffic lights and other traffic signs in the tunnel. Move at a permissible speed. Observe the safety signs in the tunnel such as: emergency exit and SOS phones.

Stop only in case of emergency on lay-bys.

Driver fatigue is one of the risk factors in traffic so we advise you to take frequent breaks while driving and to stop at rest areas by the motorway.

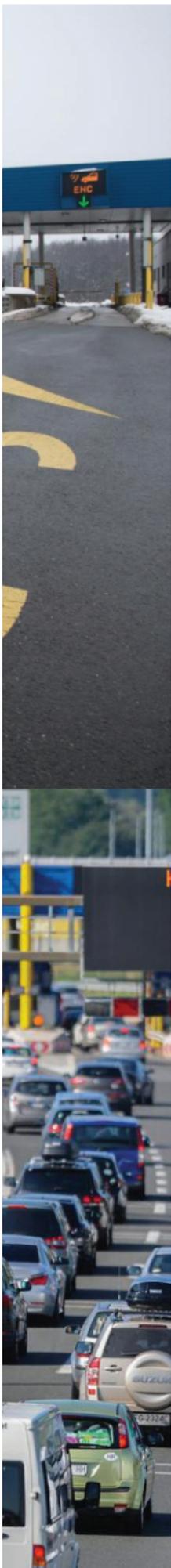
Check the **weather** conditions and the conditions on road before going on a trip, www.hac.hr or www.arz.hr.

Traffic congestion – Switch on hazard lights to warn other drivers about approaching a line of stopped vehicles and to warn them to slow down.

Tune to radio station with Traffic Information System (RDS) and track road traffic information.



A **careful and responsible** driving will bring you to your destination.



What is ETC (ENC) service?



ETC (or **ENC** in Croatian) – electronic toll collection is a service that permits motorway users to pay toll at toll plazas in a fast and simple way.

By using the ETC service the clients are entitled to a toll discount. The proceeds paid into an ETC account do not have a time spending limit.

ETC service may be used at all toll plazas on motorways operated by Hrvatske autoceste d.o.o. and Autocesta Rijeka-Zagreb d.d., on toll lanes marked with road marking reading "**ENC**".

How to top up the ETC account?

ETC account may be topped up via web portal (credit cards), at the points of sale (by cash, credit and debit cards), payment slip, Internet banking and SMS vouchers.

For all information about the balance and refill of your ETC account please call info line
+ 3851 65 04 899.

For more information about ETC service, please visit
www.hac.hr or **www.arz.hr**.



Driver fatigue and driving speed are the most common causes of traffic accidents.



Check your speedometer; you are not aware how fast you are moving!



Do not drive when tired – take a break and have some rest!



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Info line

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